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Original Article

What we know:

Lebanon, a country with one of the highest proportional refugee populations globally, is currently facing a multifaceted financial and health crisis. Despite the release of the Lebanon National Nutrition Strategy and Action Plan (2021–2026) and efforts by the Lebanese Ministry of Public Health (MOPH) and partners, challenges with the implementation and evaluation of infant and young child feeding (IYCF) programmes remain.

What this adds:

Action Against Hunger (AAH) interviewees working in Lebanon outline environmental barriers to IYCF programming, suggestions to improve programming to support caregiver practices, and potential staff training tools that can be used to improve health and nutrition services. Further exploration of complementary feeding challenges is needed to fill the remaining knowledge gap, particularly in humanitarian and conflict settings, where the provision of safe, nutritious, and culturally appropriate complementary foods is key.

n Lebanon, children continue to bear the brunt of one of the world's worst economic crises. Among children aged under 2 years, 26% can be classified as severely food poor, with malnutrition posing a new threat to the health and development of infants and young children (UNICEF, 2023). Poor adherence to optimal IYCF practices is noted (Akik et al., 2017; Naja et al., 2023). Weak policy endorsements, poor implementation of baby-friendly hospital initiatives, and the strong influence of private industry that promotes the distribution and marketing of commercial milk formula, along with other cultural barriers, were all listed as obstacles to optimal IYCF practices in Lebanon and its neighbouring countries (Shaker-Berbari et al., 2021).

AAH has worked in Lebanon since 2006. Nutrition interventions, which have been incorporated into the overall response since 2012 (with increased attention from 2020 onwards), focus on promoting appropriate IYCF practices through knowledge sharing, one-on-one counselling, and group sessions. These were delivered by a multi-pronged staff intervention strategy at community level, with most interventions provided through home visits.

The aim of this study was to explore the challenges and opportunities faced by AAH community health workers and implementation team members in their promotion of appropriate IYCF practices among vulnerable Lebanese and Syrians in Lebanon. The study objectives were to examine the perceptions of programme workers regarding available tools, guidelines, and training, and to explore worker perceptions regarding existing opportunities and barriers to the promotion of IYCF in this context.

Study design

This qualitative study was facilitated through a collaborative effort between

the University of North Carolina at Chapel Hill's Gillings Humanitarian Health Initiative (UNC-HHI), researchers from the Department of Nutrition Sciences at North Carolina Central University, and AAH Lebanon. Recruitment took place via purposive sampling, where a list of all current AAH Lebanon nutrition staff, as well as any health/nutrition staff who finished their contract within the last 2-3 months, was shared with researchers. Then, 13 potential voluntary interviewees were identified by the AAH health and nutrition coordinator, resulting in 12 interviewees responding. The positions covered were IYCF specialists (n=6), community nutrition officers (n=3), and managerial/supervisory staff (n=3). All interviewees had prior community-level experience and were national workers. Their years of service at AAH ranged from 1-8 years.

Semi-structured remote interviews were conducted from December 2022 to January 2023. Interviews were based on a topic guide that included questions about staff knowledge and skills, tools used to implement teaching interventions, gaps in resources, and what staff felt were biggest barriers to implementation of optimal IYCF counselling and education. Each UNC-HHI-trained interviewer followed the same structure with the same questions from the pre-approved topic guide. Interviews were 35-60 minutes long. Consent to record audio, clarify study aims, and obtain secondary verbal consent occurred at the beginning of each interview.

The UNC-HHI team created a preliminary coding frame for the first stage of analysis. Each research assistant coded 6 interviews for continuity and then checked several of their partner's interviews to verify they used similar codes. Codes were grouped together under overarching themes and then organised into various sub-themes. The organisation of themes and sub-themes were refined through group discussion and are presented below (Figure 1).

Findings

AAH staff noted that one-on-one counselling and group sessions were particularly helpful for IYCF promotion. Counselling sessions improved understanding and gave staff opportunities to tailor intervention strategies to specific concerns, economic situations, and feeding misconceptions (theme 1). AAH IYCF specialists also felt that they could better assess mother and baby dyads in-person. The COVID-19 pandemic affected these in-person activities, but since restrictions have been lifted in-person interventions have resumed. However, the experience of conducting remote support during the pandemic was useful preparation in case of extraneous factors that may affect access - including conflict, which remains an imminent challenge faced in Lebanon.

In-person visits with added virtual messaging were considered the ideal mode for optimal IYCF promotion. This mixed modality of services allowed staff to assess the feeding and health-seeking behaviour of caregivers closely, while making sure that those who couldn't attend sessions still had information communicated to them. The use of voice memos and photos through WhatsApp and other messaging services was also noted as advantageous by nutrition/health staff. Group sessions were also noted as positive, as staff saw an increased sense of community from shared experiences.

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During follow up, we see that there is really a change. The baby is not drinking tea during breakfast, so there really is a change in thinking... you see that the parents are changing their lifestyles, their beliefs." - Interview 5

Challenges faced by community workers with IYCF counselling (theme 2) included phone accessibility issues affecting their ability to reach caregivers and schedule and/or conduct counselling services remotely, in addition to maternal workload and other competing demands that limit the ability to conduct counselling sessions. In addition, the lack of consistent and reliable internet services posed an issue in regard to people receiving voice memos. Many service users did not have reliable use of mobile phones due to financial instability, lack of stable mobile networks, or male partners in the house using the phone for work purposes.

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– Interview 9

Interviewees also highlighted environmental and external barriers to IYCF programming (theme 3) that were related to the worsening economic circumstances in the country affecting food costs and the ability of service users to access food and other basic resources for their households. Cultural misperceptions and social practices that limited optimal breastfeeding practices from caregivers and/or affected their confidence in their ability to breastfeed their children were also noted as barriers. Tea remains one of the common beverages provided early, particularly among the Syrian refugee population in the country. Offering ultra-processed snacks and beverages to young children - i.e., sweetened juices and sodas - was another common practice highlighted by some interviewees. Reasons cited for early introduction of complementary foods include cultural beliefs that breastmilk alone becomes insufficient after 3–4 months, the perception that the child is old enough, and the onset of a new pregnancy (Nasreddine et al., 2012).

According to interviewees, service users often receive contradictory messages about nutritional guidance from different international organisations (like AAH) and certain local primary health care centres, where commercial milk formulas are often promoted by health professionals. Despite the release of strategies and policies to promote optimal IYCF practices, violations of the 'WHO Code' continue to be reported in this context (Shaker-Berbari et al., 2018; Mattar et al., 2023). There is a need to create a stronger enabling policy environment for breastfeeding that is free from commercial influence. In support of this, AAH positions itself within relevant coordination structures, such as the humanitarian nutrition sector and the national IYCF committee, and reports any violation of the law when this is observed. The organisation provides training to national staff and medical team members at primary health care facilities on 'The Code' and the Lebanese 47/2008 Law supporting breastfeeding.

Suggestions to improve existing programming varied among service providers (theme 4). AAH staff suggested a longer follow-up period and increased frequency of follow-ups to ensure programme effectiveness. They also expressed a desire for better coordination with primary health care centres and social services to offer psychosocial support and provide specialised services where needed. Increased service mapping, along with expanding interventions to include pregnant individuals, were also common suggestions. In addition, interviewees/staff suggested providing incentives like food parcels to retain families in AAH's nutrition and IYCF programming.

With AAH implementing IYCF programming in certain areas of the country for the last 4 years, it is anecdotally noted that behavioural changes are slowly happening when programming is delivered within the same communities over a longer period. These promising results

Figure 1

ummary of themes and subthemes emergent from interviews with field workers

Summary of themes and subthemes emergent from interviews with field workers	
Theme 1. Perceived benefits from IYCF education on caregivers	 1.1 Benefits of one-on-one counseling (education understanding, breastfeeding assistance) 1.2 Benefits of awareness sessions (group session community, knowledge provision) 1.3 Perceived benefits of virtual vs. in-person sessions
Theme 2. Challenges faced by community workers with IYCF counseling	 2.1 Challenges to one-on-one counseling (phone accessibility, maternal workload) 2.2 Challenges to AAH as an organisation (monetary) 2.3 Challenges to awareness sessions (resources) 2.4 Challenges to breastfeeding (cultural, environmental)
Theme 3. Environmental and external barriers to IYCF programming	 3.1 Challenges in the physical and cultural context (contradictory messages from NGOs) 3.2 Challenges in the economic context (cost of food, mobile network service, healthcare access) 3.3 Challenges of AAH's funding (inability to provide cash stipends or additional family-based social services)
Theme 4. Suggestions to improve IYCF programming and caregivers' practices	 4.1 Existing programmes (increase service mapping) 4.2 Additional programmes (increased collaboration with other NGOs) 4.3 Reaching populations (increased access to service users during pregnancy) 4.4 Staff training suggestions (referrals to other services)
Theme 5. Training tools for health care and nutrition staff	 5.1 Helpful documents and tools used by AAH staff to disperse education 5.2 Training and previous education helpful to AAH staff 5.3 Teaching strategies helpful to AAH staff 5.4 Other support helpful to AAH staff



have led AAH to advocate for programming to continue beyond the 1-year project timeframe.

"We usually do our sessions within two weeks. I prefer if we could have another visit after two or three months to see if it was really a behavioural change or if they just changed during the period that you are visiting them." - Interview 8

Furthermore, AAH staff highlighted the importance of getting more training on the use of various educational visuals and promotion tools to assist with their services, along with the engagement of community members as a source of peer-to-peer education (theme 5). AAH Lebanon continues to look at how staff training can be improved, specifically around complementary feeding, since the current training focuses heavily on breastfeeding promotion. Although the availability of trainers has been limited thus far, AAH continues to provide on-the-job training and supervision to improve the skills of staff through developments described below.

What do these findings tell us?

This study utilised a diverse and well-trained team of researchers with national and international humanitarian experience. The standardisation of interviewing and probing methods, by trained interviewers, further increases our confidence in these findings. Nevertheless, sampling from a single international organisation does limit our ability to generalise these findings. Future research could also include interviews with service users (caregivers) to explore

"I wish that I could have more training on the details of complementary feeding. What can be given and what not? How much should be given to the child? If any foods could cause an allergic reaction, what are the signs, and how do we identify any risk to the child?"-Interview 3

their perceptions and experiences. Using community perspectives to build interventions is essential to implement meaningful changes.

Environmental and economic factors were commonly cited as the biggest barriers to effective implementation of promotional IYCF sessions and their translation to behavioural change in the feeding practices of caregivers in this context. Most of the challenges raised by interviewees were focused on breastfeeding promotion, with less emphasis on challenges related to complementary feeding practices (beyond the ongoing economic hardships and limited access to food that households face). More programmatic considerations and research are needed to address knowledge gaps and needs for complementary feeding within high-risk, low-resource settings - particularly in humanitarian and conflict settings.

Since this study, new tools and training have been put in place by the organisation. Specifically, they have clarified the different roles of IYCF specialists and community nutrition officers: IYCF specialists now focus more on one-on-one counselling, with a special focus on breastfeeding promotion, while community nutrition officers

now focus on providing supportive supervision for community mobilisers, who provide home group sessions. Anecdotal feedback suggests this change has improved staff confidence and enables AAH to better utilise resources to reach more children and their caregivers in Lebanon.

Community MUAC screening of both pregnant and breastfeeding women and children aged 6 months to five years was rolled out nationally in late 2022. AAH has integrated this into their programmes – thus referring women and children who are found to be malnourished to the nearest primary health care facility for follow-up.

Introducing joint IYCF and multi-purpose cash assistance has been strongly advocated for by AAH Lebanon as there is evidence that dietary outcomes improve when these two are combined (Global Nutrition Cluster, 2020). AAH has also changed its model for group sessions, as attendance was limited in the past. Now, community mobilisers are being trained and supervised to provide home group sessions within their local communities. Home sessions are considered a more organic form to implement group sessions, since transportation to and from a community location to health care sites remains a barrier in Lebanon. There is also now a greater understanding of the importance of male-led peer-support groups. In Nigeria, such programming encouraged all household members to utilise limited resources to ensure diverse diets (Atuman et al., 2023).

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